



Caritas of Austin

Ending Homelessness Together.



2024 Annual Report

As we close the chapter on our momentous 60th anniversary, I am filled with gratitude and inspiration, reflecting on the remarkable journey that Caritas of Austin has taken over the past six decades. Founded on the principles of compassion and community, we have continually championed the cause of those experiencing homelessness in our beloved city of Austin.

Throughout these years, we have witnessed incredible resilience from our clients and unwavering support from our volunteers, donors, and partners. Together, we have built a robust network of programs that have transformed lives—providing shelter and pathways to lasting stability through our Housing Programs, Employment Programs, and Education initiatives. Each pillar uplifts individuals and families, helping them regain footing and forge a brighter future.

This year, we celebrated our achievements and the stories of the remarkable individuals we serve. From veterans overcoming the odds to families finding their way home, the impact of your support has been profound. These stories motivate us and remind us why our mission is vital.

As we look ahead, we are excited to expand our reach and innovate our services. The challenges of homelessness continue to evolve, and so must we. Our commitment to

meeting these challenges with compassion, integrity, and determination remains unwavering. We will explore new partnerships, enhance our programs, and, most importantly, continue to listen to the voices of those we serve, ensuring that our approach is both empathetic and effective.

I want to express deep appreciation for each of you — our steadfast supporters, dedicated staff, and passionate volunteers. Your belief in our mission fuels our work, and together, we are creating a more hopeful and sustainable community for all.

As we embark on this next chapter, I invite you to journey with us. With your continued support, we can honor the past while boldly stepping into the future, ensuring that the next 60 years of Caritas of Austin are marked by even more significant impact and transformation.

Thank you for being an essential part of our story.



Jo Kathryn Quinn,
CEO/President, Caritas of Austin



ESPERO RUTLAND A home for 171 individuals

This year, we opened Espero Rutland and provided 171 units to our neighbors in need. Meaning “I hope,” Espero is an intensely supportive and deeply affordable housing community with convertible spaces that adapt to personal preferences, soothing indoor and outdoor amenities — plus on-site supportive services for residents transitioning from homelessness.



CAIRN POINT CAMERON A home for 150 older adults

Cairn Point Cameron is tailored to the needs of our older Austinites and will feature on-site services, educational and social learning opportunities, and 24/7 access to Community Access and Support Services.

Opening Soon



LIBERTAD AUSTIN A home for 198 families

With a focus on families, Libertad is envisioned as a community that elevates its residents' lives, strengthens relationships, and nurtures each resident's potential.

Caritas of Austin will lead a collaboration of key family-oriented organizations to deliver comprehensive support services.

Opening Soon

95% of Supportive Housing program clients remained in stable housing

Our Supportive Housing programs provide stable homes along with tailored services for our neighbors. These programs offer a place to live along with support such as counseling, job training, and healthy foods, helping residents improve their well-being. By addressing both housing and support needs, these programs lead to healthier communities and lower costs for public services.

LONG-TERM SUPPORTIVE HOUSING

24+ months of Supportive Housing Services

Supports households who have experienced chronic homelessness and a history of at least one disabling condition

ImpACT

Serving clients who are the highest utilizers of local crisis services in Austin/Travis County before program enrollment

SHORT-TERM SUPPORTIVE HOUSING

12-24 months of Supportive Housing Services

For individuals and families to quickly exit homelessness and return to permanent housing in the community

Housing Stability Program

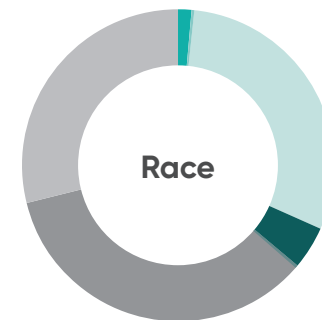
Provides swift, efficient services to clients including housing, personalized case management and limited direct financial assistance to individuals and families

Veteran Support Program

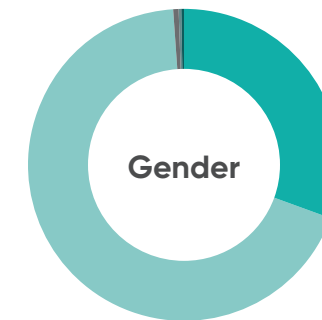
Provides supportive housing services, case management, connection with mental health and other resources to Veterans experiencing homelessness and their families

Youth Homelessness Program

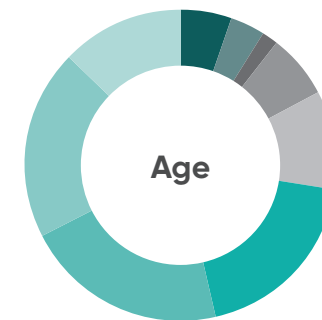
Provides housing, case management, and peer support services to young adults (aged 18 to 24) and their children experiencing homelessness



American Indian, Alaskan Native, or Indigenous	2%
Asian or Asian American	< 1%
Black, African American or African	30%
Hispanic/Latina/e/o	4%
Native Hawaiian or Pacific Islander	< 1%
White	35%
Two or more races	29%



Female	31%
Male	68%
Transgender	< 1%
Non-Binary	< 1%
Other	< 1%



Under 5 years	5%
5-12 years	4%
13-17 years	2%
18-24 years	7%
25-34 years	10%
35-44 years	19%
45-54 years	21%
55-64 years	20%
65+	12%

*Charts represent people served in one or more Caritas of Austin Housing Programs in FY2024.

Right after high school, Jacob jumped at the chance to serve his country and joined the U.S. Military. With the Military being all Jacob saw for his future, he initially signed up to serve for 20 years. He served three deployments in Afghanistan and Iraq and was honorably discharged after 10 years; earlier than he expected.

“For people who are homeless, it is not hopeless; there are people out there who care,”

Following his military service, Jacob struggled with PTSD and social anxiety, which significantly affected his ability to adapt to civilian life. To be closer to family and support, he moved to Missouri, where he met the love of his life, Jessica. “She literally saved my life,” Jacob stated. “I was at the point where I was done, I was about to give up...and she gave me a reason not to.”

Jacob and Jessica eventually got married and began building their family. As they navigated the challenges of parenthood, they found themselves surrounded by family

drama and toxicity. Determined to create a healthier atmosphere for their children, they made the bold decision to relocate to Austin, where they could be closer to their chosen family.

Although the family was excited about their new adventure, they were immediately met with misfortune. Because their move was delayed, their landlord retracted the signed lease agreement, ultimately forcing them to stay at a friend’s apartment for three months until they could find a new house for their family.

Once they found and settled into their new house, misfortune struck once more. Jacob’s struggles with PTSD and social anxiety began to take a toll on his job performance, ultimately leading to his termination. “I just couldn’t thrive in the civilian world; I’d find myself at a job, and suddenly, I’d hit a wall—this cycle kept repeating,” Jacob reflected. Despite these setbacks, he remained determined to support his family, continuing to search for new opportunities, only to be rejected at every turn.

With their new circumstances, the family was approached by their landlord, who did not show any sympathy. Although the family had received rental assistance from willing organizations, the landlord refused their plea and still wanted them out of the house, leaving them with nowhere to go.

In February 2024, Jacob, Jessica, and their kids found themselves homeless, sheltering in a hotel. The family was denied food stamps, had no insurance coverage, and began feeling the stress caused by lack of resources. To afford the hotel room, Jacob and Jessica started delivering food for DoorDash.

With this newfound struggle, the walls began to close in on Jacob. “I was seriously contemplating using what money we had to get a life insurance policy and driving myself off a cliff just so my family had the money,” said Jacob. “I felt like a failure and worthless; here I am, an army veteran who has done three deployments and has had so many accomplishments in the military, but I couldn’t make working a 9-5 job work,” he added.

They were then introduced to Caritas of Austin by chatting with a friend. The family was connected with Caritas of Austin and paired with their case manager, Dan. Dan worked closely with the family to develop a personalized plan to get them into housing and begin rebuilding their well-being.

“We lucked out because Dan is a Veteran, and he understood what we were going through, and he told us that he was absolutely going to help us, and he’s been there every step of the way and instrumental in keeping our family together, alive, and healthy and happy,” said Jacob.

The family now lives in a house, which they have made into their home. Jacob now attends a Discovery program with other Veterans, primarily focusing on his past, present, and future, looking toward his goals and next steps as a civilian.

Jacob and Jessica look forward to celebrating and decorating their home with their children for birthdays, holidays, and new milestones.

We can only provide homes and resources for our neighbors to thrive because of the support of generous community members like you. Together, we’re creating a future where no one experiences homelessness in Austin.



Scan to watch
Jacob's story





901 people served by Best Single Source Plus.

80% of people enrolled in BSS+ programs did not return to homelessness.

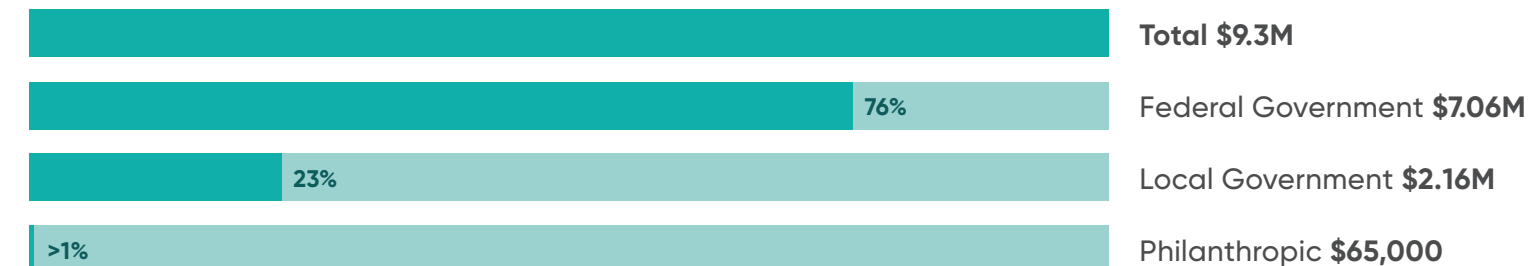
2024 BEST SINGLE SOURCE PLUS PARTNER AGENCIES

Building Promise USA | City of Austin
Downtown Austin Community Court | Family Elder Care
Foundation for the Homeless | Lifeworks | SAFE
Sunrise Community Church | The Salvation Army

Caritas of Austin is the lead and fiscal agent for Best Single Source Plus (BSS+), a collaborative of 10 organizations focused on rapid re-housing.

Since 2005, the BSS+ collaborative has been integral for our community in preventing and ending homelessness. The program's goal is to make housing services easily accessible, efficient and effective, and to eliminate duplicate services and barriers for people receiving support.

2024 BSS+ REVENUE BY SOURCE



OUR MISSION

Caritas of Austin provides a home and tailored services to prevent and end homelessness.

OUR VALUES

Commitment

Integrity

Respect

Innovation

Excellence

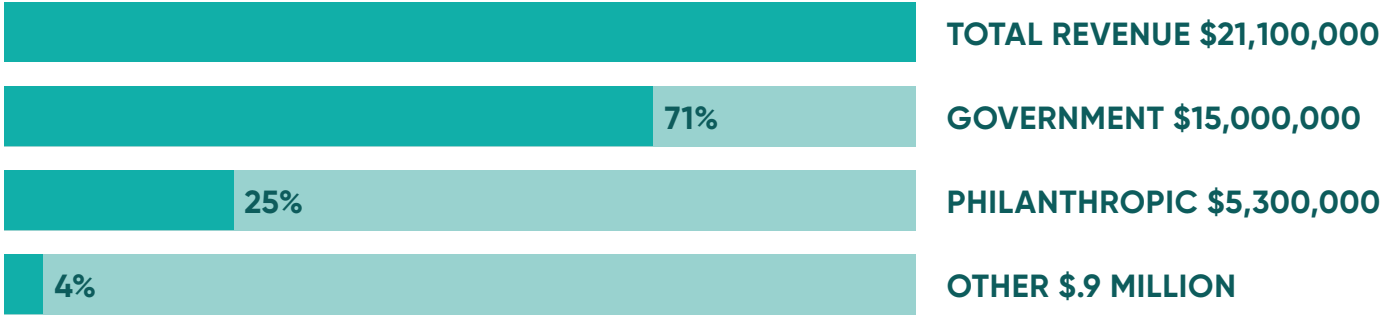
OUR VISION

A stable home for everyone in the Greater Austin area.

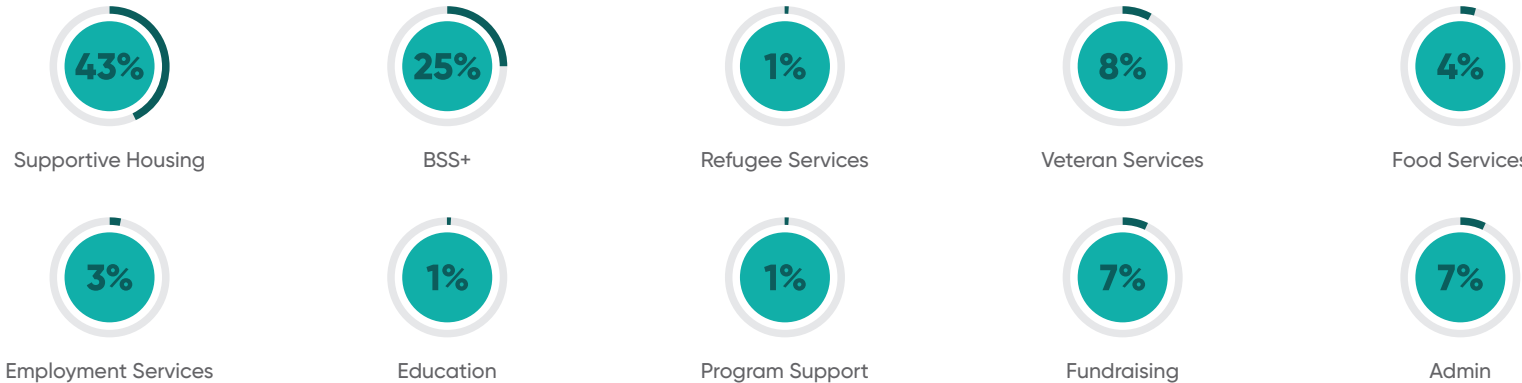
2024 BOARD OF DIRECTORS

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Emmy Goss Weisberg
Chris Whitt
Mike Haggerty, *Emeritus*
Jo Kathryn Quinn, *CEO*

2024 REVENUE BY SOURCE



2024 EXPENSES BY PROGRAM



All numbers are based on audited financials from fiscal year 2024 (October 1, 2023 through September 30, 2024).



Caritas of Austin



Scan to learn more about our work to end homelessness.



Scan to support our work to end homelessness.



Scan to see Caritas of Austin's volunteer opportunities.

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